

Special Rental Agreement are parts of Rental Terms and Conditions. Usually these conditions are applied to all rentals, except such cases where different conditions that may be reserved for agreements stipulated separately with Companies / Clients

DAMAGE/THEFT EXCESS TABLE - LIMITATION OF RESPONSABILITY SERVICES

Service Type - name	Group	Group	Damage Excess Amount	Theft Excess Amount	daily cost	max period chargeable
Basic Protection (Art 8 Rental Terms and Conditions)	A-AT-B-B1-C-CH- CX-CHW-C1-C1H- C1HW	NBMR--MTMR-MCMR MBAR-EDMR-HDMR- EXMR-EDAR-HDAR- HDMR-XDMR- XDAR	1.500,00 €	1.800,00 €	INCLUDED IN RATE	
	D-D1-DD-DF-DFW D1C-D1D-D1DW- E-E1	CDMR-DDMR-CFMR- CDAR-CFAR-DFAR- CWMR-CWAR-XFMR- XFAR	1.800,00 €	2.100,00 €	INCLUDED IN RATE	
	F-F1-F1W-F1F-G1- G1J-G1W-H	IMMR-IMAR-FSAR- IFAR-JFAR-XMAR- XXAR-FFAI	2.200,00 €	2.500,00 €	INCLUDED IN RATE	
	L- LW-L1-L1W-L8	FVMR-XVMR-FVAR- XVAR-FVMD	2.600,00 €	2.900,00 €	INCLUDED IN RATE	
	M	PDAR	2.600,00 €	2.900,00 €	INCLUDED IN RATE	
	O	UDAR	2.600,00 €	2.900,00 €	INCLUDED IN RATE	
	P	PFAR	4.500,00 €	5.500,00 €	INCLUDED IN RATE	
Glass and Tyre No charge for damage to the rims, wheel covers, tires, windows with the exception of the panoramic roof (Art. 8 terms and Rental Conditions)	A-AT-B-B1-C-CH- CX-CHW-C1-C1H- C1HW	NBMR--MTMR-MCMR MBAR-EDMR-HDMR- EXMR-EDAR-HDAR- HDMR-XDMR- XDAR	1.500,00 €	1.800,00 €	13,00 €	18 Days
	D-D1-DD-DF-DFW D1C-D1D-D1DW- E-E1	CDMR-DDMR-CFMR- CDAR-CFAR-DFAR- CWMR-CWAR-XFMR- XFAR	1.800,00 €	2.100,00 €	15,00 €	18 Days
	F-F1-F1W-F1F-G1- G1J-G1W-H	IMMR-IMAR-FSAR- IFAR-JFAR-XMAR- XXAR-FFAI	2.200,00 €	2.500,00 €	18,00 €	18 Days
	L- LW-L1-L1W-L8	FVMR-XVMR-FVAR- XVAR-FVMD	2.600,00 €	2.900,00 €	19,00 €	18 Days
	M	PDAR	2.600,00 €	2.900,00 €	19,00 €	18 Days
	O	UDAR	2.600,00 €	2.900,00 €	20,00 €	18 Days
	P	PFAR	4.500,00 €	5.500,00 €	20,00 €	18 Days
Theft Protection Art. 8 Rental Terms and Conditions	A-AT-B-B1-C-CH- CX-CHW-C1-C1H- C1HW	NBMR--MTMR-MCMR MBAR-EDMR-HDMR- EXMR-EDAR-HDAR- HDMR-XDMR- XDAR	1.500,00 €	0,00 €	15,00 €	18 Days
	D-D1-DD-DF-DFW D1C-D1D-D1DW- E-E1	CDMR-DDMR-CFMR- CDAR-CFAR-DFAR- CWMR-CWAR-XFMR- XFAR	1.800,00 €	0,00 €	17,00 €	18 Days
	F-F1-F1W-F1F-G1- G1J-G1W-H	IMMR-IMAR-FSAR- IFAR-JFAR-XMAR- XXAR-FFAI	2.200,00 €	0,00 €	20,00 €	18 Days
	L- LW-L1-L1W-L8	FVMR-XVMR-FVAR- XVAR-FVMD	2.600,00 €	0,00 €	21,00 €	18 Days
	M	PDAR	2.600,00 €	0,00 €	21,00 €	18 Days
	O	UDAR	2.600,00 €	0,00 €	23,00 €	18 Days
	P	PFAR	4.500,00 €	0,00 €	23,00 €	18 Days

ADDITIONAL SERVICES - OUT OF HOUR - DELIVERY AND COLLECTION				
Below amount are VAT included (20%)				
Service	Group/Location	Note	Fee Amount	Amount Type
Out of Hour Pick Up	ALL	Flight number mandatory for APT locations- see restriction and note*****	97,60 €	Forfait
Out of Hour Return	location with key box service		FREE	
	locations without key box service or meet and gret service		min 40,00 max 97,60 euro	Forfait (see locations details)
Delivery/Collection within city limits	ALL		30,50 €	per unit
Delivery/Collection out of city limits	ALL		€ 1,83/km min. 42,70 €	per Km Min € 42,70
***** Out of Hour Pick Up	APT offices: in the event of delay of the flight (both flight number and airline name have to be communicated at booking time), Felirent will wait until the new scheduled flight arrival time + 60 min. After this time the reservation will be considered as "No Show" and will be canceled. Beyond the office closing time it will not be possible to pick up car and the reservation will be kept until the next morning opening time. Reservations with collection requests out of hours are subject to subsequent confirmation by Felirent Srl; once confirmed, the Customer can pick up the vehicle no later than 30 minutes before or after the time indicated in the booking, beyond these limits it will not be possible pick up the vehicle and the reservation will be considered as "No Show". In case of Prepaid reservation "No Show" will be considered as cancellation and no refund is allowed. In case of bookings without the possibility of cancellation and/or changes (Special Offers-Non-Refundable), the reservation will be considered valid for a maximum of 30 minutes beyond the scheduled time/date of vehicle pick-up. Beyond this limit, the reservation will be considered cancelled even if the customer informs of a longer delay without the possibility of requesting any refund. In case of flight delay, only for bookings indicating the airline and arrival flight number (provided at the time of booking and not afterwards), the reservation will be automatically postponed to the new scheduled landing time. It is only possible to pick-up the vehicle during the office opening hours, otherwise the reservation will be rescheduled to the office opening hours of the next business day. Even in such a case, the additional limit of 30 minutes will be honored before the reservation is cancelled.			
	DT offices: reservations with collection requests out of hours are subject to subsequent confirmation by Felirent Srl; once confirmed, the Customer can pick up the vehicle no later than 30 minutes before or after the time indicated in the booking, beyond these limits it will not be possible pick up the vehicle and the reservation will be considered as "No Show". In the case of a prepaid rental no refund will be made for the unused rental			
Locations with key box				
Locations without key box				
Rental extension	The rental can be extended only by previous authorization of the rental office by email.The cost of the each extra day may vary according to the fare available at the moment. For further information contact the rental office.			

IDEE IN MOVIMENTO F=LIRENTRENTAL - GENERAL REQUIREMENTS			
Method of Payment			
Major Credit Cards are accepted Mastercard, Visa. At the beginning of the rental, customer must have a valid (for the entire duration of rental) credit card in his name as guarantee and to cover the rental costs. Felirent will proceed to block an amount on this card that will cover the expected costs of the rental as well as an amount for a full tank of fuel and in any case not less than what is provided in the table below. in absence of this guarantee it will not be possible to proceed with the rental. In all cases Felirent reserves the right to not to proceed with the rental.			
Debit Cards, Prepaid Cards, Electrons bearing the logo of the main international circuits Mastercard, Visa, Visa electron, the name of the Customer, and the card identification number are also accepted. These cards must also be valid for the entire rental period and a ceiling to cover the immediate charge of the entire rental amount plus the amount of the security deposit provided. If the customer intends to use one of the aforementioned cards, the purchase of the additional "Protection Silver" service becomes mandatory. The purchase of the additional service "Protection Silver" is mandatory even in the case of a prepaid rental and/or from a Tour Operator. In some cases it may be necessary to request the customer's own bank details in order to be able to refund the security deposit, in such case the higher cost will be charged to customer for the reimbursement due, for more details regarding the calculation of the amount charged see the reference table below. Virtual or digital cards are NOT accepted. Debit/Electronic use/Prepaid only are not accepted for renting a car of groups: F-F1-F1F-F1W-G1-G1J-G1W-H-L-LW-L1-L1W-L8-O-P			
Deposit amount table (blocked or charged)			
Vehicle group	with "Basic Protection" "Glass and Tyre" "Protection Theft" "Protection Body"	with "Protection Silver"	with "Protection Gold"
A-AT-B-C-CH-CHW-CX-C1-C1H-C1- C1HW-D-DD-DF-DFW-D1C-D1D-D1DW-E-E1	700,00 €	300,00 €	100,00 €
F1-F1F-F1W-G1-G1J-G1W-H	900,00 €	300,00 €	100,00 €
L - LW-L1- L1W -L8-M	1.100,00 €	300,00 €	100,00 €
O - P	1.500,00 €	500,00 €	300,00 €
Calculation method for the amount that will be charged in case of use of debit, prepaid, electron cards.			
Not prepaid Rental	Total amount of the rental + total "Protection Silver/Gold" amount + any amounts resulting from additional services + security deposit amount depending by the rented group		
Prepaid rentals	Total amount of "Protection Silver/Gold" + any amounts resulting from additional services + security deposit amount depending by the rented group		

Minimum and max rental duration
The minimum rental period is 1 day (24 hours) from the rental start date and time as stated in the rental agreement. the maximum delay foreseen beyond which a further day of rental will be charged is equal to 59 minutes compared to the time of the rental start, exceeded this limit will be charged the corresponding daily rate for each additional day of delay or fraction thereof. the maximum rental duration is of 30 days, after this period the Customer must proceed to do a new reservation.

Restrictions on multiple bookings and/or rentals
In the case of multiple bookings and/or rentals attributable to the same driver/customer, whether a natural or legal person, Felirent reserves the right, at its sole discretion, to limit or cancel some or all of these bookings/rentals. This restriction also applies to different drivers who belong to the same household or the same company/organization. If consecutive bookings made under the "Prepaid" option are canceled - whether they were made through the Felirent website or through Felirent's partner website the customer may request a refund only for the prepaid rental amount, without any additional compensation, recognition, or cost to Felirent. If consecutive bookings with payment due at the start of the rental are canceled, the customer will not be entitled to any refund. Felirent may define consecutive bookings as those made within a 30-day period, with less than 7 days between the end date of the first rental period and the start date of the second rental period, by the same individual or entity as mentioned above.

Driving licence restriction - min and max driver's age
Customer/driver must produce his original and valid for the entire period of rental driving license together with an additional identity document. This license must not be altered or deteriorated to such an extent that it cannot be read in all its data. To drive in Albania are accepted all licenses issued by an EU / EFTA country, licenses issued in non-EU countries must be accompanied by an international driving permit which have to be also valid for the duration of the rental. Driving licenses written in non-Latin characters, eg Chinese, Cyrillic Arabic, etc. will not be accepted, however, it will be possible to accept them only if accompanied by a translation, in original and in Latin characters, made by the Embassy or Consulate. In no case are they accepted, licenses and / or translations of them in photocopies, digital, military licenses, substitutive declarations etc. Special cases: (valid only for Italian driving Licence) however, provisional driving licenses/permits are accepted, if valid for the entire rental period, issued by the competent local Police Dept and only if they are accompanied by an additional identification document if they do not have a photo. Minimum age allowed for rental is 19 years old with at least one year license owned (see young driver fee). Group L1 (Minivan 9/8 seats) minimun age allowed for rental is 21 years old with at least 3 years license owned. Group M - O - P minimun age allowed for rental is 25 years old with at least 5 years license owned. Maximum age allowed is 79 years old (70 years old for group L - L1 - L1W - LW -L8 - M - O - P), there is an extra fee for driver with 75 years old or older (see for senior driver fee) .

Vehicle driving restriction			
The rented vehicle can be driven in the following countries: North Macedonia, Kosovo, Montenegro, mainland Greece including only the Ionian Islands and excluding all other Greek Islands.			
Cross border fee	15,00 € / day	Penalty in case of not authorized cross border (please be aware also that any additional protection service have not any validity in case of accident or theft).	euro 500,00
Cross border fee groups: F - F1 - F1F - F1W - L - L1 - L1W - LW -L8	18,00 € / day	Penalty in case of not authorized cross border (please be aware also that any additional protection service have not any validity in case of accident or theft).	euro 600,00
Cross border fee groups: M-O - P	20,00 € / day	Penalty in case of not authorized cross border (please be aware also that any additional protection service have not any validity in case of accident or theft).	euro 800,00

Reservation and expected pick up time and date (pick up grace period)
Reserved vehicle have to be picked up within 1 hour from the expeted pick up time and date. In case of delay without notice by the customer to the rental office, other that time limit, the reservation will be considered cancelled. Reservations with flight number early communicated will be postponed to the new scheduled landing time (please read carefully the "Out of hour pick up" section).
Not refundable/non-cancellable/non-modifiable Reservations - Special Offers
For bookings without the possibility of cancellation and/or changes (Special Offers-Non-Refundable), the reservation will be considered valid for a maximum of 30 minutes beyond the scheduled time/date of vehicle pick-up. Beyond this limit, the reservation will be considered cancelled even if the customer informs of a longer delay without the possibility of requesting any refund. In case of flight delay, only for bookings indicating the airline and arrival flight number (provided at the time of booking and not afterwards), the reservation will be automatically postponed to the new scheduled landing time. It is only possible to pick-up the vehicle during the office opening hours, otherwise the reservation will be rescheduled to the office opening hours of the next business day. Even in such a case, the additional limit of 30 minutes will be honored before the reservation is cancelled.

Administrative fee applicable				
Traffic Fine's Administrative Fee	in case of traffic violation	Amount Vat included	61,00 €	each fine
Damage/Theft Administrative Fee	In case of Accident/Theft/Damage	Amount Vat included	61,00 €	(not applicable in case when damage/loss charges is less than 100,00 euros